

Individual ACA Open Enrollment starts November 1

September 18, 2017

Open Enrollment is November 1, 2017 and runs through December 15, 2017. Read on so you can help your Individual clients navigate the process and understand their medical, dental and vision benefit options with Anthem. Learn more below about the renewal materials we'll be mailing soon, and check out the samples so you're familiar with our communications in case your clients have questions.

2018 Open Enrollment materials

Our Open Enrollment packets are based on each member's renewal/enrollment situation: ACA renewals through or outside of the Health Insurance Marketplace (also known as the exchange), discontinued plans, and catastrophic. Our personalized packets typically include a cover page with key info like monthly payments and details about networks and prescriptions, the ACA-required notice, a medical benefit comparison chart, and info about language assistance.

[As previously communicated](#), we will not offer ACA Individual health plans through the Health Insurance Marketplace in Ohio in 2018, and we'll reduce our off-exchange plan offerings. Specifically, we will continue to offer one Individual off-exchange catastrophic medical plan in Pike County. Click on the links below to see samples of the materials we'll be sending to your Individual clients.

- **Discontinued plans.**

- Discontinuation packets for members on HMO plans that are being discontinued in 2018 will mail in late September.* These members are being informed that their current plan will end on December 31, 2017 and that they will need to find new coverage for 2018. Note: Members on PPO plans that are being discontinued in 2018 received discontinuation notices in June.
- For members in areas where Anthem will no longer offer any coverage, members will be directed to call their broker or visit [HealthCare.gov](#) for help finding coverage for 2018. Click here for samples of these packets for [on-exchange](#) and [off-exchange](#).
- For members in areas where Anthem will continue to provide some coverage, members will be directed to call Anthem to see if we have another plan that might meet their needs. If no other plan is available, they will be directed to call their broker or visit [HealthCare.gov](#) for help finding coverage for 2018. Click here for samples of these packets for [on-exchange](#) and [off-exchange](#).

- **Catastrophic plans.** Members enrolled in catastrophic plans in Pike County will receive details about their [renewal](#) or [cancellation](#) in mid- to late October.* A [spouse cancellation notice](#) will also be sent to any member's spouse who lives in Pike County and is on a catastrophic plan and will be 30 years old by January 1, 2018.

Dental and vision renewals

Members who **have an Anthem health plan** as well as Anthem [dental](#), [vision](#), or [dental and vision](#) benefits will receive a separate packet with details about their dental and vision renewal options.

Members who do not have Anthem health benefits but do **have standalone dental and/or vision** with Anthem will receive a [dental](#), [vision](#), or [dental and vision](#) packet with details about renewing these benefits with us. All dental and vision packets will mail in late October.*

Questions? Please contact Broker Sales Support.

**Target mail dates subject to change.*

This article applies to:

- Ohio
- Individual (under 65)