

# Kentucky Individual ACA Plan Change Form

**Off Exchange Plans.** Please print clearly using blue or black ink only.

As part of the 2019 Open Enrollment, I would like Anthem Blue Cross and Blue Shield (Anthem) to update my application to change my medical plan (including the coverage for any enrolled dependents) to the one selected below. Open Enrollment effective date rules apply.

<b>Subscriber's name</b> (please print)	<b>Subscriber ID number</b>
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## Medical Plans

Choose only one medical plan.

Subscriber must reside or live in one of the following counties to enroll in a Pathway HMO plan: Adair, Allen, Ballard, Barren, Bath, Bell, Boone, Boyd, Bracken, Breathitt, Breckinridge, Butler, Caldwell, Calloway, Campbell, Carlisle, Carter, Christian, Clinton, Crittenden, Cumberland, Daviess, Edmonson, Elliott, Fleming, Fulton, Gallatin, Grant, Graves, Grayson, Green, Greenup, Hancock, Hardin, Harlan, Hart, Henderson, Hickman, Hopkins, Johnson, Kenton, Knott, Lawrence, Lee, Leslie, Letcher, Lewis, Livingston, Logan, Lyon, Magoffin, Marshall, Martin, Mason, McCracken, McCreary, McLean, Meade, Menifee, Metcalfe, Monroe, Morgan, Muhlenberg, Ohio, Owsley, Pendleton, Pike, Robertson, Rowan, Russell, Simpson, Todd, Trigg, Union, Warren, Wayne, Webster.

Subscriber must reside or live in one of the following counties to enroll in a Pathway Transition HMO plan: Bourbon, Bullitt, Carroll, Clark, Fayette, Hardin, Henry, Jefferson, Jessamine, Larue, Nelson, Oldham, Scott, Shelby, Spencer, Trimble and Woodford.

Anthem Bronze	Anthem Silver
<input type="checkbox"/> Pathway HMO 6100 (36X8) <input type="checkbox"/> Pathway HMO 6500 for HSA (36X9) <input type="checkbox"/> Pathway Transition HMO 6500 for HSA (378G) <input type="checkbox"/> Pathway Transition HMO 6750 (36XA)	<input type="checkbox"/> Pathway HMO 2700 for HSA (36XP) <input type="checkbox"/> Pathway HMO 3200 (36XQ) <input type="checkbox"/> Pathway HMO 6700 (378E) <input type="checkbox"/> Pathway Transition HMO 3700 for HSA (378F) <input type="checkbox"/> Pathway Transition HMO 6700 (36XS)

<b>Anthem Catastrophic</b>	Only available to applicants under age 30, unless otherwise qualified.
<input type="checkbox"/> Pathway HMO 7900 (36XH)	<input type="checkbox"/> Pathway Transition HMO 7900 (36YJ)

## Please mail this change form to the following address:

Anthem Blue Cross      OR      Fax to: 1 (877) 628-4593  
 P.O. Box 659960  
 San Antonio, TX 78265-9146

<b>Subscriber (or legal representative) signature</b> X	<b>Date (MM/DD/YYYY)</b> / /
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# Get help in your language

Curious to know what all this says? We would be too. Here's the English version:

You have the right to get this information and help in your language for free. Call the Member Services number on your ID card for help. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

## Spanish

Tiene el derecho de obtener esta información y ayuda en su idioma en forma gratuita. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación para obtener ayuda. (TTY/TDD: 711)

## Chinese

您有權使用您的語言免費獲得該資訊和協助。請撥打您的 ID 卡上的成員服務號碼尋求協助。(TTY/TDD: 711)

## Vietnamese

Quý vị có quyền nhận miễn phí thông tin này và sự trợ giúp bằng ngôn ngữ của quý vị. Hãy gọi cho số Dịch Vụ Thành Viên trên thẻ ID của quý vị để được giúp đỡ. (TTY/TDD: 711)

## Korean

귀하에게는 무료로 이 정보를 얻고 귀하의 언어로 도움을 받을 권리가 있습니다. 도움을 얻으려면 귀하의 ID 카드에 있는 회원 서비스 번호로 전화하십시오. (TTY/TDD: 711)

## Tagalog

May karapatan kayong makuha ang impormasyon at tulong na ito sa ginagamit ninyong wika nang walang bayad. Tumawag sa numero ng Member Services na nasa inyong ID card para sa tulong. (TTY/TDD: 711)

## Russian

Вы имеете право получить данную информацию и помощь на вашем языке бесплатно. Для получения помощи звоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. (TTY/TDD: 711)

## Arabic

يحق لك الحصول على هذه المعلومات والمساعدة بلغتك مجاناً. اتصل برقم خدمات الأعضاء الموجود على بطاقة التعريف الخاصة بك للمساعدة. (TTY/TDD: 711)

## Armenian

Ձեր իրավունք ունեք Ձեր լեզվով անվճար ստանալ այս տեղեկատվությունը և ցանկացած օգնություն: Օգնություն ստանալու համար զանգահարեք Անդամների սպասարկման կենտրոն՝ Ձեր ID քարտի վրա նշված համարով: (TTY/TDD: 711)

## Farsi

شما این حق را دارید که این اطلاعات و کمکها را به صورت رایگان به زبان خودتان دریافت کنید. برای دریافت کمک به شماره مرکز خدمات اعضاء که بر روی کارت شناساییتان درج شده است، تماس بگیرید. (TTY/TDD: 711)

## French

Vous avez le droit d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour cela, veuillez appeler le numéro des Services destinés aux membres qui figure sur votre carte d'identification. (TTY/TDD: 711)

#### Japanese

この情報と支援を希望する言語で無料で受けることができます。支援を受けるには、IDカードに記載されているメンバーサービス番号に電話してください。(TTY/TDD: 711)

#### Haitian

Ou gen dwa pou resevwa enfòmasyon sa a ak asistans nan lang ou pou gratis. Rele nimewo Manm Sèvis la ki sou kat idantifikasyon ou a pou jwenn èd. (TTY/TDD: 711)

#### Italian

Ha il diritto di ricevere queste informazioni ed eventuale assistenza nella sua lingua senza alcun costo aggiuntivo. Per assistenza, chiami il numero dedicato ai Servizi per i membri riportato sul suo libretto. (TTY/TDD: 711)

#### Polish

Masz prawo do bezpłatnego otrzymania niniejszych informacji oraz uzyskania pomocy w swoim języku. W tym celu skontaktuj się z Działem Obsługi Klienta pod numerem telefonu podanym na karcie identyfikacyjnej. (TTY/TDD: 711)

#### Punjabi

ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਇਹ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਮੁਫਤ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ। ਮਦਦ ਲਈ ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ ਉੱਤੇ ਮੈਂਬਰ ਸਰਵਿਸਜ਼ ਨੰਬਰ ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

#### Navajo

Bee ná ahoót'í t'áá ni nizaad k'ehji níká a'doowó t'áá jík'e. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'esh bee hane'í bikáá' áá jì' hodiilnih. Naaltsoos bee atah nilínígíí bee né'cho'dólzingo nanitínígíí bé'esh bee hane'í bikáá' áá jì' hodiilnih. (TTY/TDD: 711)

#### **It's important we treat you fairly**

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.