

Ambetter Balanced Care Comparison 87 Plans

In-network Benefits	Balanced Care 1 (2019)	Balanced Care 2 (2019)	Balanced Care 5 (2019)	Balanced Care 11 (2019)
Annual Well Visit/Screening/Immunization/Well Baby	No charge	No charge	No charge	No charge
Pediatric Vision-Routine Eye Exam (1 visit per year)	No charge	No charge	No charge	No charge
Pediatric Vision-Eyeglasses (frames, 1 per year)	No charge	No charge	No charge	No charge
Pediatric Vision-Lenses (per pair)	No charge	No charge	No charge	No charge
My Health Pays™ Rewards Program	No charge	No charge	No charge	No charge
Medical Deductible (Ind/Fam)	\$900/\$1,800	\$1,750/\$3,500	\$1,950/\$3,900	\$0/\$0
Prescription Drug Deductible (Ind/Fam)	Integrated with medical ded.	Integrated with medical ded.	Integrated with medical ded.	Integrated with medical ded.
Out-of-pocket Maximum (Ind/Fam)	\$2,600/\$5,200	\$1,750/\$3,500	\$1,950/\$3,900	\$2,600/\$5,200
PCP Office Visit	No charge	\$1	No charge	\$7
Specialist Office Visit	\$10	\$5	\$5	\$10
Imaging (CT/PET Scans, MRIs)	20% after ded.	No charge after ded.	No charge after ded.	40%
X-rays & Diagnostic Imaging	20% after ded.	No charge after ded.	No charge after ded.	\$20 for laboratory outpatient & professional services; 40% for x-ray & diagnostic imaging
Urgent Care	\$10	\$10	\$10	\$10
Emergency Room*	20% after ded.	No charge after ded.	No charge after ded.	40%
Emergency Transportation*	20% after ded.	No charge after ded.	No charge after ded.	40%
Inpatient Facility Fee	20% after ded.	No charge after ded.	No charge after ded.	40%
Inpatient Hospital Physician & Surgical Services	20% after ded.	No charge after ded.	No charge after ded.	40%
Outpatient Facility Fee	20% after ded.	No charge after ded.	No charge after ded.	40%
Outpatient Surgery Physician/Surgical Services	20% after ded.	No charge after ded.	No charge after ded.	40%
Labs & Diagnostics	20% after ded.	No charge after ded.	No charge after ded.	\$20
Mental/Behavioral Health & Substance Use Disorder Outpatient Services	No charge for office visits; 20% after ded. for all other outpatient services	\$1 for office visits; No charge after ded. for all other outpatient services	No charge for office visits; No charge after ded. for all other outpatient services	\$7 for office visits; 40% for all other outpatient services
Rehabilitation Outpatient Services (Includes Speech, Occupational, Physical Therapy)	20% after ded.	No charge after ded.	No charge after ded.	40%
Pharmacy** (Generic / Preferred / Non-preferred / Specialty)	No charge / \$25 / 20% after ded. / 20% after ded.	\$1 / \$25 / No charge after ded. / No charge after ded.	No charge / \$25 / No charge after ded. / No charge after ded.	\$7 / \$30 / 40% / 40%

*Eligible Out-of-network expenses are covered at the In-network level. You may be responsible for the difference between the amount billed and the amount we cover.

**Prescription Drugs available by mail order with a 90 day supply.

Our plans do not cover all health care expenses. Covered benefits will vary by state and are for in-network providers only. For comprehensive benefit detail, members should review their Evidence of Coverage and Schedule of Benefits prior to receiving services. Exclusions and limitations may apply.

Ambetter from Buckeye Health Plan is a Qualified Health Plan issuer in the Ohio Health Insurance Marketplace and does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations. Ambetter from Buckeye Health Plan's policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, write us (4349 Easton Way, Suite 400, Columbus, OH 43219) or call us at 1-877-687-1189 (TTY/TDD 1-877-941-9236). This is a solicitation for insurance and the phone numbers listed may connect you with a licensed Ambetter agent. AMBETTER™ is a trademark exclusively owned by Centene Corporation, the parent company of Buckeye Health Plan.



Spanish:	Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Ambetter de Buckeye Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Chinese:	如果您，或是您正在協助的對象，有關於 Ambetter from Buckeye Health Plan 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-877-687-1189 (TTY/TDD 1-877-941-9236)。
German:	Falls Sie oder jemand, dem Sie helfen, Fragen zu Ambetter from Buckeye Health Plan hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-877-687-1189 (TTY/TDD 1-877-941-9236) an.
Arabic:	إذا كان لديك أو لدى شخص تساعد أسئلة حول Ambetter from Buckeye Health Plan، لديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم اتصل بـ 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Pennsylvania Dutch:	Vann du, adda ebbah's du am helfa bisht, ennichi questions hott veyyich Ambetter from Buckeye Health Plan, dann hosht du's recht fa hilf greeya adda may aus finna diveyya in dei shprohch un's kosht nix. Fa shvetza mitt ebbah diveyya, kaw! 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Russian:	В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Ambetter from Buckeye Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-877-687-1189 (TTY/TDD 1-877-941-9236).
French:	Si vous-même ou une personne que vous aidez avez des questions à propos d'Ambetter from Buckeye Health Plan, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Vietnamese:	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Ambetter from Buckeye Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Cushite:	Yoo sii ykn namaa gargaaraa jirtuu wa'ee Ambetter from Buckeye Health Plan gaaffi qabaatan ta'ee gargaarsaa fi odeeffanoo afaan ketiin kaffaltii alla argachuuf mirgaa qabdaa. Turjumaana wajiin dubadhuu, 1-877-687-1189 irra bilbilli (TTY/TDD 1-877-941-9236).
Korean:	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Ambetter from Buckeye Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-877-687-1189 (TTY/TDD 1-877-941-9236)로 전화하십시오.
Italian:	Se lei, o una persona che lei sta aiutando, avesse domande su Ambetter from Buckeye Health Plan, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami il 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Japanese:	Ambetter from Buckeye Health Plan について何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたします。通訳が必要な場合は、1-877-687-1189 (TTY/TDD 1-877-941-9236)までお電話ください。
Dutch:	Als u of iemand die u helpt vragen heeft over Ambetter from Buckeye Health Plan, hebt u recht op gratis hulp en informatie in uw taal. Bel 1-877-687-1189 (TTY/TDD (teksttelefoon) 1-877-941-9236) om met een tolk te spreken.
Ukrainian:	В разі виникнення у вас або особи, якій ви допомагаєте, будь-яких запитань щодо програми страхування Ambetter from Buckeye Health Plan ви маєте право отримати безкоштовну допомогу та інформацію на своїй рідній мові. Щоб поговорити з перекладачем, зателефонуйте за номером 1-877-687-1189 (TTY/TDD 1-877-941-9236).
Romanian:	Dacă dvs. sau o persoană pe care o asistați are întrebări despre Ambetter from Buckeye Health Plan, aveți dreptul să obțineți asistență și informații în limba dvs. în mod gratuit. Pentru a vorbi cu un interpret, apălați 1-877-687-1189 (TTY/TDD 1-877-941-9236).

Statement of Non-Discrimination

Ambetter from Buckeye Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ambetter from Buckeye Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ambetter from Buckeye Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Ambetter from Buckeye Health Plan at 1-877-687-1189 (TTY/TDD 1-877-941-9236).

If you believe that Ambetter from Buckeye Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Buckeye Health Plan at the Appeals Unit, 4349 Easton Way, Suite 400, Columbus, OH 43219, 1-877-687-1189 (TTY/TDD 1-877-941-9236), Fax 1-866-719-5404. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ambetter from Buckeye Health Plan is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.