



## **Credit Card Payment Supports Small Group Employers During COVID-19**

Humana has been working to identify ways to be flexible and support our employers during the COVID-19 pandemic. To this end, we are temporarily allowing Small Group employers and i-level billed members the use of credit card to pay monthly premium.

The employer can make credit card payments through Humana's Employer portal by choosing "Go to Billing." Visa, MasterCard and Discover can be used to make one-time, monthly payments. They will not be able to set up recurring, automated payments.

There are some great online tools and features available to the employer too.

- Express Pay – a quick and easy way to make a secure one-time payment without logging into your account
- Email Notifications – choose to receive a payment-due reminder, past-due premium alert and notification that a new invoice is available
- Billing Details – view or print the invoice and review payment history

An email will be sent to employers sharing this payment option on Thursday, April 2.