

Peace of mind

The Aetna International difference

Expatriates, inpatriates, local nationals and business travelers need the peace-of-mind and confidence that comes from a strong and experienced global leader offering a comprehensive health care benefits strategy. We provide:

- Globally compliant, flexible plan options that fit your employees' needs
- Dedicated, easy-to-access, 24/7 Member Service Representatives who can answer questions in more than 240 languages
- A team of CARE clinicians located across the globe with clinical knowledge and experience to help manage chronic illnesses, diseases and much more
- Outstanding health and wellness solutions from stress management to diabetes prevention, to help keep your employees healthy
- The backing of Aetna and CVS Health, a Fortune 8 company



The support you need, anywhere in the world

Your employees are going places. And no matter where they are in the world, it's important for them to get the assistance and resources they need to make more informed health choices. We're proud to:



Make it simple

We join our members on their global journeys, helping to make sure their experience is easy. Our Member Services Representatives can assist with a variety of issues – from benefit and claims questions to locating nearby doctors and hospitals – anytime, anywhere via phone, fax, web chat, and email. Last year they resolved 96% of inquiries within the first call.



Improve health

Your employees need health and wellness support that's personal. Our dedicated CARE team of registered clinicians provides one-on-one support to help your employees manage their current health conditions and future needs. And members get peace of mind while on assignment with Aetna's in-house Emergency Assistance Services.



Be local

With a global network and local offices, we make sure members have the support and resources they need. Our international network spans 1.3 million providers in the U.S. and 165,00+ outside of the U.S., meaning members avoid upfront costs for care that's more convenient and affordable.



Lead the change

As we transform health care, we're pushing forward with new technology and innovation to engage members on their path to better health. We offer both local and virtual sites of care with our health clinics and global telemedicine solutions. With vHealth and Teladoc™, our telemedicine offerings, members have 24/7 access to care.

A leader in global health benefits

Best Group International Private Medical Insurance Provider (2013 – 2019), Health Insurance Awards



2013



2014



2015



2016



2017



2018



2019

7 years in a row

Best International Private Health Insurance Provider (2019), International Investment

International Benefits Provider of the Year (2018-2019), Workplace Savings and Benefits

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

AetnaInternational.com

©2020 Aetna Inc.
66.03.429.1-AM (2/20)

