

# More than just dental experts.

Delta Dental of Kentucky is the largest not-for-profit dental benefits provider in Kentucky and insures more than 780,000 smiles across the Commonwealth. For Kentucky businesses of any size, Delta Dental offers dental, vision, life and disability benefit plans. An array of plan designs, product features and funding options are available.

## DENTAL



**Delta Dental** has the largest, nationwide network of dentists and custom plan options for groups of any size.

## VISION



In partnership with VSP®, **DeltaVision**® offers four plan options and access to more than 100,000 access points.

## LIFE



In partnership with OneAmerica®, **DeltaLife**™ offers term life and disability benefit plans.

## WHY CHOOSE DELTA DENTAL?



### Experienced.

In business for 55 years, Delta Dental of Kentucky is the most experienced dental carrier in the state. The average employee tenure is 16+ years, bringing a large amount of experience to the table.



### Affordable.

Delta Dental of Kentucky saves customers and enrollees hundreds of millions of dollars each year by continually finding better, more efficient ways to conduct business. The Delta Dental annual average network savings is \$8.2 billion nationally.



### Local AND Nationwide.

Delta Dental of Kentucky has the largest network with 90% of participating providers and insures more than 780,000 members in Kentucky and 40 other states.

#### Contact Information

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# The Delta Dental Difference



## INCREASED ENROLLMENT

When a group moves to Delta Dental, enrollment increases by

**+2.2%**



## EXPERIENCED ACCOUNT MANAGEMENT

**20+ Years**

Average Tenure



## QUICK CALL TIMES

Average wait to speak to a customer service representative is

**14 Seconds**



## SUPERIOR CUSTOMER SERVICE

**99% of participants** surveyed rated Delta Dental's customer service as good/excellent



## CLAIMS PROCESSED ON FIRST CONTACT

**99%** of claims are processed on the first contact



## AVERAGE NETWORK SAVINGS

**38%**

PPO

**27%**

PREMIER



## CUSTOMER SERVICE TEAM EXPERIENCE

**8 Years**

Average Tenure



## GROUP LOYALTY

**61** groups have remained with DDKY for **25+ years**

Delta Dental of Kentucky | [ky.deltadental.com](http://ky.deltadental.com) | 800-955-2030

Delta Dental of Kentucky has provided more than \$20 million to Non-profits across Kentucky since 2003.

\*Registered Mark of Delta Dental Plans Association

Rev. 10/2021