



Contact information

UnitedHealthcare Level Funded contact information for brokers or employer groups

Member Services Benefit, claims or eligibility information, member ID cards and in-network provider listings, claims requests	(Self-service capabilities) Website: myuhc.com [®]	Member Call Center	1-877-797-8812
Billing Billing and payment questions	levelfundedbilling@uhc.com	Employer Group or Broker Call Center	1-877-797-8816
Broker Services New business quoting, requesting renewal quotes or website access for brokers	groupserviceslevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-877-797-8816
General questions Website access and navigational assistance for uhceservices.com , post-installation questions	groupserviceslevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-877-797-8816
Group medical enrollments Employee enrollment, adding dependents, membership changes, address changes and plan documents	adminlevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-877-797-8816

Oxford Level Funded contact information for brokers and employer groups

Member Services Benefit, claims or eligibility information, member ID cards and in-network provider listings, claims requests	(Self-service capabilities) Website: myuhc.com	Member Call Center	1-800-444-6222
Billing Billing and payment questions	levelfundedbilling@uhc.com	Employer Group or Broker Call Center	1-888-201-4216

Broker Services New business quoting, requesting renewal quotes or website access for brokers	groupserviceslevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-888-201-4216
General questions Website access and navigational assistance for uhceservices.com , post-installation questions	groupserviceslevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-888-201-4216
Group medical enrollments Employee enrollment, adding dependents, membership changes, address changes and plan documents	adminlevelfunded@uhc.com or (Self-service capabilities) Website: uhceservices.com	Employer Group or Broker Call Center	1-888-201-4216

Additional resources

Broker contracting/appointments	uholcallsavers@uhc.com	Licensing	1-888-842-4571
Commissions License, broker change, agent of record	agtcomp@uhc.com	Commissions	1-866-405-7174
Rates and underwriting	Contact your account executive or renewal account executive	Sales	

Wellness programs

Rally® General questions		Employer Group or Broker Call Center	1-877-797-8816
Wellness UnitedHealthcare Motion® (Motion is not available in DE, KS, MO, NJ, PA, WI)	unitedhealthcaremotion@uhc.com	Motion Customer Support	1-855-256-8669
HealthiestYou™	Call or use the HealthiestYou app	Virtual Visits	1-866-904-0910

**United
Healthcare**

Not for Consumer Use.

UnitedHealthcare Motion is a voluntary program. The information provided is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker and/or certain credits and/or purchasing an activity tracker with earnings may have tax implications. You should consult an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-855-256-8669 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Subject to HSA eligibility, as applicable.

HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose, and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Services may vary by state. HealthiestYou by Teladoc® and UnitedHealthcare are not affiliated and each entity is responsible for its own contractual and financial obligations.

Rally Health provides health and well-being information and support as part of your health plan. It does not provide medical advice or other health services, and is not a substitute for your doctor's care. If you have specific health care needs, consult an appropriate health care professional. Participation in the Health Survey is voluntary. Your responses will be kept confidential in accordance with the law and will only be used to provide health and wellness recommendations or conduct other plan activities.

Administrative services provided by United HealthCare Services, Inc. or their affiliates, and UnitedHealthcare Service LLC in NY.

Stop loss insurance is underwritten by All Savers Insurance Company (except CA, MA, MN, NJ and NY), UnitedHealthcare Insurance Company in MA and MN, UnitedHealthcare Life Insurance Company in NJ, UnitedHealthcare Insurance Company of New York in NY, and All Savers Life Insurance Company of California in CA.

Administrative services provided by Oxford Health Plans LLC. Stop-loss insurance is underwritten by All Savers Insurance Company in CT, UnitedHealthcare Life Insurance Company in NJ, and UnitedHealthcare Insurance Company of New York in NY.